

QUALITY, SAFETY, ENVIRONMENTAL AND FOOD SAFETY POLICY

Bidfood Australia Limited is a major foodservice wholesale distributor with distributions centres throughout Australia. The Directors recognise the need to conduct the enterprise with integrity and in accordance with generally accepted corporate practices.

Our Vision Statement is: **By exceeding our customers' expectations, through Innovation and the development of our people, thereby Delivering maximum returns to our stakeholders.**

We are committed to:

- Creating a work culture where Work Health Safety, Environmental, and Food Safety concerns are seen as an integral part of our business operations, rather than a series of short term reactions and initiatives.
- Strive for excellence in both our product quality and customer satisfaction.
- Continually delivering safe, effective, high quality products and services.
- Processes and controls that ensure all operations are performed right the first time, so that our products and services meet client requirements.
- Compliance with all applicable Quality Assurance (QA), Environmental (ENV), Work Health and Safety (WHS) and Food Safety (FS) laws, statutory and regulatory requirements and standards.
- The protection, welfare and ill health of our employees, visitors, contractors and the environment.
- Continuously improve the effectiveness of our Management Systems performance.
- Developing processes in ways that eliminate hazards and reduce risks of harm to all persons at work and damage to the environment as well as minimising emissions, waste and impact of our carbon footprint.
- Preventing pollution, conserving energy, water, raw materials and using a "reduce, reuse, recycle" philosophy.

We will meet these requirements by:

- Implementing and maintaining Management Systems across all sites for Quality (QA), Environment, Occupational Health and Safety (WHS) and Food Safety (FS) matching the standards AS/NZS ISO 9001, AS/NZS ISO 14001, AS/NZS 4801, AS/NZS ISO 45001 and AS ISO 22000 – (HACCP Based Food Safety system) respectively.
- Establishing QA, Environmental, WHS and FS objectives and targets and periodically reviewing our performance against them to ensure continued improvement aimed at elimination of work-related injury & illness and reduction of environmental impacts.
- Ensuring all workers and other duty holders are aware of their responsibilities for QA, Environmental, WHS and FS compliance and performance.
- Providing all workers with the education and training they need to understand their QA, Environmental, WHS and FS responsibilities.
- Communicating/consulting openly with all workers, their representatives and other stakeholders regarding our Management Systems.
- Taking prompt action to address Environmental, WHS and FS issues.
- Reviewing risks and opportunities annually for continuing suitability and relevance to Bidfood.

Authorised by:



Rachel Ruggiero
CEO Bidfood Australia
5 September 2019